



Castaways Rules and Policies

Checking In:

- All persons, 18 and over listed below agree to the following rules of Castaways vacation villa and Str8dnsports ltd.
- The resort reserves the right to refuse service of alcohol to anyone for any reason. The drinking age in Jamaica is 18.
- Ganja is still legal in Jamaica however the guests will take all responsibility for any actions, possession, use, and/or sales of illegal substances.
- All guests are required to place a 25% deposit at time of booking and rooms must be paid in full 30 days prior to occupancy. Refunds will be granted of full rental rate at 75% up to 90 days before arrival, 50% up to 30 days prior to arrival and no refunds will be given within 30 days of arrival.
- The guest will provide the resort with the flight information both to and from Sangster Airport. The resort will contact the guest with shuttle pick up location and times after booking is complete and more than 7 days before travel.

Hurricane policy: If any day of your trip is interrupted due to a hurricane, we will provide a voucher for a free night's stay for each day that the hurricane disrupts your vacation not to be used on the present trip.

- The property reserves the right to refuse entrance to the property or removal from the property for any person. No refund will be granted to the guest if due cause is established.
- The guest understands they will be responsible for any damages to their room and/or property of the resort. Any damage will be paid for before the renters are permitted to board the shuttle for return to the airport.
- The resort will collect and store credit card information for every room rented. All outstanding debts will be settled at check out.
- The resort is not responsible for the monitoring of minors staying as guests. Parents or chaperones will be held responsible and see that all minors follow all policies and rules of the resort.
- At check in, guest will be given one (1) beach towel ticket per guest. During the stay they may exchange beach towels at any time for a fresh dry towel. At check out, the guest must return either the ticket or beach towel or they will be responsible for any lost or stolen beach towels. The fee of \$25 per lost item will be assessed at check out.



The Castaways Villa is a green property, we ask that all guests help by limiting their showers, turn off water when not in use and turning off lights as you leave rooms. Please keep your AC at 72 during the day.

- Also the room will be cleaned prior to your arrival and after you leave. If at any time you need your room cleaned or linens and towels changed please inform the front desk so we can arrange housekeeping to take care of it. If you only need fresh towels or linens and wish to do them yourself you can bring them to the front desk for exchange.
- Leave any and all trash outside your door in the morning and staff will pick it up.

Guests may not remove any Castaway property from the resort at any time or for any reason.

Castaways Villa and str8dnsports ltd. are not affiliated with all water sports companies and cannot be held responsible for any accident or injury resulting from use of any of their equipment.

Guest agrees to indemnify, defend and hold harmless Castaways resort and Str8dnsports ltd, its agents, and employees from all claims, loss, injury, damage or even death that the guest may sustain.

Guest agrees to indemnify and hold harmless the resort property, its agents and employees from and against loss, liability, and expense, including reasonable attorney's fees, because of guest's failure to comply with any terms, provisions, and conditions of the resort property or because of guest's failure to comply with the terms and provisions of this article.

Any minor, under the age of 18 and staying at the villa without a relative 25 years or older at the resort must have the "Under 18 Form" completed and mailed to Str8dnsports, United States office 30 days prior to arrival. This document must be signed and notarized by a parent before they can stay on the property (see forms and documents section).

Photographic Release:

Str8dnsports ltd. occasionally may photograph travelers during their visit. I understand that my photograph may be taken during my visit to Jamaica and hereby allow Str8dnsports ltd. staff or media organizations to take photographs, videos and/or audio recordings, these images may be used by Str8dnsports ltd. or their respective supporters, and agree to allow them to publish or



reproduce such images. I grant Str8dnsports ltd. all rights, title, and interest in any images taken by Str8dnsports ltd. of my child during his/her visit to Castaway's vacation Villa.

Other:

I expressly understand that this Release is intended to be as broad and inclusive as permitted by the laws of Jamaica, that this Release shall be governed by and interpreted in accordance with the laws of the country of Jamaica. I agree that in the event that any provision of this Release shall be held to be invalid by any court, the invalidity of such provision shall not otherwise affect the remaining provisions of this Release which shall continue to be enforceable.